

Nie Spa Policies

Relax your body
Rejuvenate your mind
Energize your soul



905-304-0931
26 Legend Court,
Meadowlands of Ancaster

All of Nie Spa's services will have a 15% gratuity added at time of payment, as of January 1, 2019. This gratuity can be adjusted following your service, if you feel that it does not reflect the service you received, and is dispersed directly to the service provider. Customers may increase/decrease this amount as per their discretion.

The majority of Nie Spa's Signature packages include gratuities in the advertised price.

If you are late for your appointment you will receive only the remaining time applicable for your spa treatment or you may reschedule based on availability.

Our monetary Gift Certificates never expire; however the packages and individual service gift certificates do. Please be aware of the date on your gift certificate and use it before the expiry date passes.

It is obligatory to wear undergarments or disposable underwear in order to receive your spa services. Otherwise the service will not be provided. Complementary disposable underwear is available upon request.

Massages and spa treatments in this establishment are strictly therapeutic. Lewd or sexual behaviour will result in the immediate termination of the spa service without refund.

When booking spa packages, our cancellation policy applies: a spa package over three (3) hours in length requires 48 hours notice to cancel/reschedule; a package under 3 hours requires 24 hours notice. Cancelling or rescheduling your package appointment without due notice will result in a charge of 25% of the package price; your GC will be converted to the dollar value for which it was purchased and the package itself becomes null and void. Your credit card number must be given at the time of booking to secure your appointment.

Massages included in packages are NOT RMT massages - they are relaxation massages only.

Shellac services: Nie Spa cannot guarantee the length of shellac manicures and pedicures beyond one (1) week; results may vary depending on client treatment and care, nail condition, etc.

Services within packages MUST be used at the same visit; they cannot be separated.